

[REDACTED]

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**From:** [REDACTED]  
**Sent:** Monday, 4 November 2024 3:01 PM  
**To:** Alana Fraser  
**Cc:** [REDACTED]  
**Subject:** Updated data for estimates [SEC=OFFICIAL]

Hi Alana,

Please see below our responses to the information you have requested.

With thanks to [REDACTED] and [REDACTED] for collecting this information.

1. [REDACTED]

2. In the period between **1 July 2023 and 30 October 2024**, the ACMA has received:

- [REDACTED]
- 59 complaints and enquiries about the *Kyle & Jackie O* show.

3. [REDACTED]

[REDACTED]

4. In EB 1.5 (page 4), where we say we have received “4 complaints and enquiries” following the Media Watch show about the recent Kyle & Jackie O – I assume what we mean here is more enquiries to the effect of “why isn’t the ACMA looking into this” rather than a code-compliant complaint about the broadcast itself?

That’s correct. The 4 enquiries referenced the allegations referred to on the *Media Watch* program and requested that the ACMA take action against *Kyle and Jackie O* based on the *Media Watch* allegations. We responded by explaining the Code process and what they needed to do if they wished to make a code complaint.

5. [REDACTED]

[REDACTED]

[REDACTED]

Please let us know if you have any questions or require anything further.

Regards,

[REDACTED]

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From: Alana Fraser [REDACTED]  
Sent: Monday, November 4, 2024 9:14 AM  
To: [REDACTED]  
Cc: [REDACTED]  
Subject: RE: Updated data for estimates [SEC=OFFICIAL]

Great, thanks [REDACTED] and [REDACTED] – a couple of extra requests/questions:

[REDACTED]

[REDACTED]

3. In EB 1.5 (page 4), where we say we have received “4 complaints and enquiries” following the Media Watch show about the recent Kyle & Jackie O – I assume what we mean here is more enquiries to the effect of “why isn’t the ACMA looking into this” rather than a code-compliant complaint about the broadcast itself?

Thanks!

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From: [REDACTED]  
Sent: Friday, November 1, 2024 4:33 PM  
To: Alana Fraser [REDACTED]  
Cc: [REDACTED]  
Subject: RE: Updated data for estimates [SEC=OFFICIAL]

No problem, Alana.

[REDACTED] will send you the updated numbers on Monday morning.

[REDACTED]

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From: Alana Fraser [REDACTED]  
Sent: Friday, November 1, 2024 4:25 PM  
To: [REDACTED]  
Subject: Updated data for estimates

Hi [REDACTED]

On Monday, grateful if you could let me know if and how many complaints and enquires we may have received between 30 September and today re (a) Kyle and Jackie O (particularly if anything has come in re the pee competition) and (b) [REDACTED]?

Dot points in an email will be fine.

Many thanks  
Alana

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