

To whom it may concern,

Your proposed plans to **stop providing services to the affected device**. When the devices are still capable of utilising 4G services is not fair, and should be unlawful, with this in the plan, you are forcing people to discard perfectly working devices in order to purchase new ones, in a time where most households are unable to spend extra money on things.

Yes service provider will offer users discounts on upgrading their phones, but these phones will be a lower quality phone to what they may already have. I am currently paying a mortgage and rent. I am left with around \$100 a week after everything is paid. I am in no position to spend a couple hundred dollars on a new mobile device. And if i upgrade to a discounted mobile device from my service provider, it will be a downgrade in mobile device from what I currently have. The price for a phone of similar spec to my current ranges from \$650-\$1500. I only purchased my phone a couple of years ago, and still works perfectly fine. There is no reason I should have to "upgrade". Especially when my phone is perfectly capable of utilising VoLTE.

You are also generating a lot of electronic waste by doing so, we are already a planet effected by severe mining, emissions and waste generation, enforcing people to buy a new phone is just adding to waste we are producing, and minerals we are taking out of the earth to produce new phones, and all the emissions that are generated in doing so.

I believe you should allow people to continue to use their current phones, even if they are unable to reach 000 on 3g network. Especially if their phone is capable of using VoLTE. I would like to propose making service providers make users who wish to continue to use their mobile phone, to sign a declaration of acknowledgement that they will not be able to use 3G services anymore.

Regards,

Joshua Hughes