

From: Anneke Van der Weyde
Sent: Tuesday, 19 March 2024 12:13 PM
To: Gabrielle Lowe
Subject: RE: FW: Re: RE: Application for AR Assessor and call sign application [Ref: CSC2024-6992] CRM:000068018002 [SEC=OFFICIAL]

Thanks Gabrielle.

Kind regards,
Anneke

Anneke Van der Weyde (*she/her*)
Manager, Spectrum Licensing Policy
Spectrum Allocations Branch | Communications Infrastructure Division

From: Amateur Radio Assessors <ARassessors@acma.gov.au>
Sent: Tuesday, March 19, 2024 11:03 AM
To: Roslyn Hiser <Roslyn.Hiser@acma.gov.au>; Anneke Van der Weyde <Anneke.VanderWeyde@acma.gov.au>
Subject: RE: FW: Re: RE: Application for AR Assessor and call sign application [Ref: CSC2024-6992] CRM:000068018002 [SEC=OFFICIAL]

Hi Ros

Thank you – I have responded to [REDACTED].

Kind regards

Gabrielle

Gabrielle Lowe
Administrative Officer
Spectrum Licencing Policy Section

Australian Communications and Media Authority
+61 3 9963 6872
I do not work on Fridays
gabrielle.lowe@acma.gov.au
acma.gov.au



The ACMA acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past, present and future.

From: Roslyn Hiser <Roslyn.Hiser@acma.gov.au>
Sent: Tuesday, March 19, 2024 9:15 AM
To: Amateur Radio Assessors <ARassessors@acma.gov.au>; Anneke Van der Weyde <Anneke.VanderWeyde@acma.gov.au>

Subject: RE: FW: Re: RE: Application for AR Assessor and call sign application [Ref: CSC2024-6992]
CRM:000068018002 [SEC=OFFICIAL]

Hi Gabrielle

Thank you for letting us know. I've discussed with Anneke. Please respond to [REDACTED] and let him know that we have received his application and are continuing to consider it and apologise for the delay in contacting him, noting that we have had a high number of applications to become an assessor.

Kind regards

Roslyn Hiser

Assistant Manager
Spectrum Licencing Policy Section

Australian Communications and Media Authority

+61 3 9963 6839 | [REDACTED]

I do not work on Thursdays

roslyn.hiser@acma.gov.au

acma.gov.au



The ACMA acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past, present and future.

From: Amateur Radio Assessors <ARassessors@acma.gov.au>

Sent: Tuesday, March 19, 2024 8:47 AM

To: Anneke Van der Weyde <Anneke.VanderWeyde@acma.gov.au>; Roslyn Hiser <Roslyn.Hiser@acma.gov.au>

Subject: FW: FW: Re: RE: Application for AR Assessor and call sign application [Ref: CSC2024-6992]

CRM:000068018002 [SEC=OFFICIAL]

Hi Anneke and Ros

[REDACTED], the assessor who has indicated on his application that he was had his accreditation withdrawn by the AMC, has contacted the CSC requesting an update. I thought I'd check with you first before responding.

Kind regards

Gabrielle

Gabrielle Lowe

Administrative Officer
Spectrum Licencing Policy Section

Australian Communications and Media Authority

+61 3 9963 6872

I do not work on Fridays

gabrielle.lowe@acma.gov.au

acma.gov.au



The ACMA acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past, present and future.

From: ACMA Customer Service Centre <info@acma.gov.au>

Sent: Thursday, March 14, 2024 2:56 PM

To: Amateur Radio Assessors <ARassessors@acma.gov.au>

Subject: [SEC=OFFICIAL] FW: Re: [SEC=OFFICIAL] RE: Application for AR Assessor and call sign application [Ref: CSC2024-6992] CRM:000068018002

Hello,

The Customer Service Centre (CSC) has received a complex enquiry that requires an expert response. The CSC has informed the customer your section will provide a response.

Please carbon copy (cc) the CSC into your response to the customer.

To finalise the end-to-end process, please click on the hyperlink below to enter the date and time the enquiry was resolved by your section. If the hyperlink does not work, please reply to the CSC and we will finalise the end-to-end process for you.

- **Required Action:** Update on assessor application
- **Client number (if applicable):**
- **Email address:** [REDACTED]
- **Interaction**
hyperlink: <http://crm.internal.govt/ACMA/main.aspx?etc=10075&extraqs=formid%3d16e0f738-d41e-4e58-84d5-8aff5fe3b632&id=%7bB70B6D59-A2E1-EE11-810B-8D3782C28D0F%7d&pagetype=entityrecord>>

If your area is not responsible for this line of enquiry, please notify the CSC immediately by reply email and suggest an appropriate line area.

Kind regards

Amanda
Assistant Team Leader
Customer Service Centre
Telephone: 1300 850 115
Email: info@acma.gov.au

----- Original Message -----

From: [REDACTED]

Received: Thu Mar 14 2024 12:43:27 GMT+1100 (Australian Eastern Daylight Time)

To: ACMA Customer Service Centre; CSC CSC; CSC CSC; Mail Delivery System; svc_crm c2c_prod; System Contact

Subject: Re: [SEC=OFFICIAL] RE: Application for AR Assessor and call sign application [Ref: CSC2024-6992]
CRM:000068018002

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Phillip

It has been longer than 10 days

[REDACTED]

On 14 Mar 2024, at 9:33 AM, ACMA Customer Service Centre <info@acma.gov.au> wrote:

Hello

Thank you for contacting the Australian Communications and Media Authority (ACMA).

As I do not have visibility of forms submitted online I cannot give you an update. However the ACMA aim to process applications within 10 working days. If it has been longer than 10 working days, please reply to this email so I can forward your enquiry to the correct section.

Kind regards

Phillip
Customer Service Officer
Customer Service Centre
Telephone: 1300 850 115
Email: info@acma.gov.au

----- Original Message -----

From: [REDACTED]
Received: Tue Mar 12 2024 17:50:12 GMT+1100 (Australian Eastern Daylight Time)
To: ACMA Customer Service Centre; CSC CSC; CSC CSC; Mail Delivery System; svc_crm c2c_prod; System Contact
Subject: Application for AR Assessor and call sign application

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at <https://aka.ms/LearnAboutSenderIdentification>]

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Hi

I have submitted electronically the form with attachments to restore myself as an assessor.

What is the time frame for this process as I have heard nothing?

Also I have applied for VJ6S call sign and again haven't heard anything. How long is that process as well, please?

Regards



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