
On 19 Jun 2023, at 8:55 am, CMIS-Spam-Compliance Spam-Compliance@acma.gov.au wrote:

Dear [REDACTED]

Thank you for your enquiry to the Australian Communications and Media Authority (ACMA) on 12 June 2023.

I am sorry to hear that you are still having difficulties reporting spam emails.

We are still currently investigating what may be causing this issue and are working to resolve it as quickly as possible.

Based on the information you have provided, the failure to send these emails may also be an issue with your internet or email service provider. We suggest that you contact your email service provider who may also be able to assist.

We apologise for any inconvenience caused.

Yours sincerely

Matt

Unsolicited Communications Compliance Section
Australian Communications and Media Authority

acma.gov.au