
On 6 Jun 2023, at 1:56 pm, CMIS-Spam-Compliance Spam-Compliance@acma.gov.au wrote:

Dear [REDACTED]

Thank you for your enquiry to the Australian Communications and Media Authority (ACMA) on 4 June 2023.

I am sorry to hear that you have had some difficulties reporting spam emails. We appreciate you bringing this to our attention.

We can advise that we have received multiple reports about this issue which appears to be affecting a small number of the overall email spam reports that we receive. We have escalated this to our team that manages the spam reporting email address and they are currently investigating this issue.

We apologise for any inconvenience caused.

If you continue to have difficulties reporting spam emails, please let us know.

Yours sincerely

Matt

Unsolicited Communications Compliance Section

Australian Communications and Media Authority

acma.gov.au