

Hello [REDACTED]

Thank you for contacting the Australian Communications and Media Authority (ACMA).

The contact email address for the eSafety Commissioner is enquiries@esafety.gov.au which I note you have CC'D in your email.

Please follow up directly with eSafety directly regarding your complaint.

This matter is outside the jurisdiction of the ACMA. The ACMA is responsible for the regulation of broadcasting, radiocommunications, telecommunications, and online industries in Australia. The ACMA's responsibilities include:

- promoting self-regulation and competition in the communications industry, while protecting consumers and other users
- fostering an environment in which electronic media respect community standards and respond to audience and user needs
- managing access to the radiofrequency spectrum
- representing Australia 's communications interests internationally.

Kind regards

Amanda
Assistant Team Leader
Customer Service Centre
Telephone: 1300 850 115
Email: info@acma.gov.au

----- Original Message -----

From: [REDACTED]
Received: Sat Apr 20 2024 14:47:18 GMT+1000 (Australian Eastern Standard Time)
To: ACMA Customer Service Centre; CSC CSC; CSC CSC; Mail Delivery System; svc_crm c2c_prod; System Contact
Cc: [REDACTED]; eSafety Commissioner; Gerard Rennick; Gerard Rennick; Michelle Rowland; senator.roberts@aph.gov.au
Subject: Complaint Against eSafety by [REDACTED]

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My name is [REDACTED] and I create videos for a living, primarily posting on the X/Twitter account [REDACTED]

Recently, I've made several posts on X being critical of Julie Inman Grant and the Esafety Office, [REDACTED]
[REDACTED]

I posted this video (attached below) on X on [REDACTED], and as of today, 20 April 2024, this video has over [REDACTED] impressions.

On 19 April 2024, my wife, [REDACTED], received a notification on LinkedIn that someone with the title of 'Business Strategist' at the eSafety Commissioner had searched for her profile (screenahot atrached below).

My wife has not interacted with the eSafety Commissioner in any way, in person or online. She has not made any public comments or criticism about Julie Inman Grant or the eSafety Office. Furthermore, her last name is different to mine on LinkedIn and has no affiliation with my content or [REDACTED].

My wife has made an effort to keep her social media accounts private, for the personal safety of herself and our [REDACTED] child. Her LinkedIn profile is deliberately hard to find.

The only plausible reason anyone at the eSafety office would have to be looking into her social media is her connection to me and my criticism of their recent behaviour.

This is a targeted and blatant attempt of surveillance and has been extremely disturbing and distressing to both my wife and I. At least one employee of the eSafety office has made a concerted effort to find my wife's social media profile.

We demand to know why someone in the eSafety Commission was looking into my family online. Which other members of my family or people connected to me have they been trying to find and monitor? Is this normal and acceptable behaviour for the Esafety Commissioner, to be supervising content creators and their family online?

On their website, esafety.gov.au, eSafety states that they are the "world's first government agency dedicated to keeping people safer online" with the goal of creating "a more positive online experience for all Australians".

My wife feels considerably more unsafe and vulnerable following this targeted and intrusive behaviour by eSafety.

As an Australian citizen, I believe I have the right to know why I am being monitored by my own government, especially when the only possible reason the eSafety Commissioner would be looking into me (and my family) is because of my public criticisms of the office itself.

I expect full transparency and accountability on this matter.

Regards,

[REDACTED]

[REDACTED]