



Direction under subsection 121(1) of the *Telecommunications Act 1997*

TO: Jadi 1 Pty Ltd (ACN 093 141 550)

OF: C/o Carrington Myers
Suite 1A G
182 Victoria Parade, East Melbourne, Victoria 3002

Attention: Mr Zeno Hamzi, Company Secretary

I, Jennifer McNeill, delegate of the Australian Communications and Media Authority (**the ACMA**), being satisfied that Jadi 1 Pty Ltd (ACN 093 141 550) (**Jadi 1**), has contravened the *Telecommunications Consumer Protections Code (C628:2012)* (**the TCP Code**) as described below;

HEREBY direct Jadi 1, under subsection 121(1) of the *Telecommunications Act 1997* (**the Act**), to comply with clause 4.1.2 of the TCP Code, by no later than **21 June 2013**.

Details of the contraventions

1. The ACMA has investigated Jadi 1's compliance with clause 4.1.2 of the TCP Code. As a carriage service provider, Jadi 1 is a participant in the section of the telecommunications industry to which the TCP Code applies.
2. The ACMA is satisfied that Jadi 1 contravened clause 4.1.2(d)(i) of the TCP Code which requires that a summary (referred to as the "Critical Information Summary") of each of the supplier's current offers is readily accessible on the supplier's website (including without limitation, a summary of each of the supplier's current offers for pre-paid services). As at 2 May 2013, there were no Critical Information Summaries available on Jadi 1's website.

Requirement to comply with this Direction

Under subsection 121(2) of the Act, Jadi 1 must comply with a direction under subsection 121(1) of the Act.


If Jadi 1 does not comply with this Direction, the ACMA may apply to the Federal Court for an order that Jadi 1 pay the Commonwealth a pecuniary penalty in respect of its contravention of a civil penalty provision (subsection 121(4) and section 570 of the Act).

Reconsideration of a decision

Under subsection 558(1) of the Act, Jadi 1 may apply to the ACMA for the ACMA to reconsider the decision to direct Jadi 1 to comply with the TCP Code. The application must be submitted in writing to the ACMA and must set out the reasons for the application (subsection 558(2) of the Act). The application must be made within 28 days after Jadi 1 is informed of the decision (subsection 558(3) of the Act).

If Jadi 1 is dissatisfied with the ACMA's decision on reconsideration, it may:

- (a) subject to the *Administrative Appeals Tribunal Act 1975* (the **AAT Act**), apply to the Administrative Appeals Tribunal for review of the reconsideration decision, and
- (b) request a statement under section 28 of the AAT Act in relation to that decision.



Signature

Jennifer McNeill
General Manager
Content, Consumer and Citizen Division
Delegate of the Australian Communications and Media Authority

23 May 2013