

**From:** [IPND](#)  
**To:** [Andrew Whitford](#)  
**Cc:** [Eve Osiowy](#); [IPND](#)  
**Subject:** Letter from ACMA to EMRS - IPND access authorisation lapse [SEC=OFFICIAL]  
**Date:** Tuesday, 2 May 2023 1:00:00 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[ACMA \(Fenton\) to EMRS \(Whitford\) Lapse notification 2 May 2023\(2\).pdf](#)  
[Letter \(ACMA\) to EMRS \(Whitford\) Specification of Additional Conditions 20 January 2023.pdf](#)

---

Dear Andrew,

Further to the ACMA's letter on 20 January 2023, please see the attached letter confirming the lapse of the research authorisation granted by the ACMA to Crosby Textor Research Strategies Results Pty Ltd, now CT Group (Australia) (CT), and Enterprise Marketing & Research Services Pty Ltd under the Telecommunications Regulations 2001 on 9 May 2019.

Would you please acknowledge receipt?

Please don't hesitate to contact Eve Osiowy or me if you have any questions.

Regards,  
Emma Bain

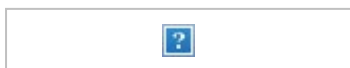
**Emma Bain**

Assistant Manager – Policy & Projects  
Numbers Section  
Work days: Mon. Tue. Wed. Thu.

---

**Australian Communications and Media Authority**

+61 [REDACTED]  
[emma.bain@acma.gov.au](mailto:emma.bain@acma.gov.au)  
[acma.gov.au](http://acma.gov.au)



*The ACMA acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past, present and future.*

---

**From:** IPND <IPND@acma.gov.au>  
**Sent:** Friday, 20 January 2023 11:59 AM  
**To:** Emma Bain <Emma.Bain@acma.gov.au>  
**Subject:** FW: Letter from ACMA to EMRS - specification of an Additional Condition on IPND access authorisation [SEC=OFFICIAL]

---

**From:** Juliet Stuart-Smith <[Juliet.Stuart-Smith@acma.gov.au](mailto:Juliet.Stuart-Smith@acma.gov.au)>  
**Sent:** Friday, January 20, 2023 12:59:05 AM (UTC+00:00) Monrovia, Reykjavik  
**To:** [awhitford@ctgroup.com](mailto:awhitford@ctgroup.com) <[awhitford@ctgroup.com](mailto:awhitford@ctgroup.com)>  
**Cc:** IPND <[IPND@acma.gov.au](mailto:IPND@acma.gov.au)>  
**Subject:** Letter from ACMA to EMRS - specification of an Additional Condition on IPND access authorisation [SEC=OFFICIAL]

Dear Mr Whitford,

Please find attached a letter from Cathy Rainsford, General Manager Content Consumer Division, about the research authorisation granted by the ACMA to Crosby Textor Research Strategies Results Pty Ltd and Enterprise Marketing & Research Services Pty Ltd (EMRS) under the *Telecommunications Regulations 2001* on 9 May 2019.

The ACMA has specified an Additional Condition to this authorisation. Please note the due date for the required attestations from EMRS is at least 7 business days before making an access application or, if an access application was made prior to the commencement of these Additional Conditions, by **2 February 2023**.

I would appreciate your acknowledgment of receipt of this letter by return email.

Regards,  
Juliet  
**Juliet Stuart-Smith**  
A/g Manager  
Numbers Section

---

**Australian Communications and Media Authority**  
+61 [REDACTED]  
E [juliet.stuart-smith@acma.gov.au](mailto:juliet.stuart-smith@acma.gov.au)  
[acma.gov.au](http://acma.gov.au)



*The ACMA acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past, present and future.*