

## IG Taskforce

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**From:** IG Taskforce <IGTaskforce@acma.gov.au>  
**Sent:** Tuesday, 14 March 2023 1:15 PM  
**To:** info@gcb.cw  
**Subject:** Advice to Gaming Control Board Curacao regarding Formal Warning to Alistair Solutions N.V. [SEC=OFFICIAL]  
**Attachments:** 2023.03.14 Advice to regulator re Formal Warning - Gaming Control Board Curacao (Alistair Solutions N.V.).pdf; 2023.03.14 Formal Warning - Alistair Solutions N.V. (Shazam Casino).pdf; Attachment - Key provisions of the IGA.pdf

Dear Sir/Madam,

Please see attached a letter from the Australian Communications and Media Authority issuing Alistair Solutions N.V. with a Formal Warning for contravening the Australian *Interactive Gambling Act 2001*.

We would appreciate it if you could forward this Formal Warning to Alistair Solutions N.V. to ensure that it has been brought to their attention.

Yours sincerely,

**Interactive Gambling Team**

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**Australian Communications and Media Authority**

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14 March 2023

Gaming Control Board Curaçao  
Emancipatie Boulevard Dominico F. "Don" Martina 23  
Willemstad  
Curaçao

By email: [info@gcb.cw](mailto:info@gcb.cw)

ACMA file reference: ACMA2022/353-47

Dear Sir/Madam,

**Contravention of the Australian *Interactive Gambling Act 2001* – Alistair Solutions N.V.**

The Australian Communications and Media Authority (the ACMA) is responsible for investigating and taking enforcement action for contraventions of the Australian *Interactive Gambling Act 2001* (the IGA).

The ACMA has recently completed an investigation into services made available at <https://shazamcasino.com> (**Shazam Casino**). The ACMA found that Alistair Solutions N.V. contravened subsection 15(2A) of the IGA by providing a prohibited interactive gambling service to Australian customers.

On 23 February 2023, the ACMA advised Alistair Solutions N.V. of the ACMA's preliminary contravention findings. The ACMA has received no response from any entity or individual involved in the provision of the Shazam Casino service.

The ACMA finalised the investigation on 13 March 2023. The ACMA issued a Formal Warning to Alistair Solutions N.V. under section 64A of the IGA on 14 March 2023.

If Alistair Solutions N.V. continues to provide prohibited interactive gambling services to persons physically located in Australia, the ACMA may take further action.

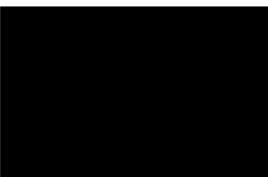
I have attached a copy of the Formal Warning issued to Alistair Solutions N.V. as well as the key provisions of the IGA.

We have brought this matter to your attention as we understand that there is an intention to expand the role of the Gaming Control Board Curaçao to the regulation of online gaming in Curaçao. We understand that findings of illegal activity may be relevant to your future consideration of the suitability of a licensee.

If you have any questions on the above, please contact me at [REDACTED].

Thank you for your engagement in this process.

Yours sincerely,



Manager  
Interactive Gambling Team

Attached: Formal Warning, Relevant provisions of the IGA

## Formal Warning

### under section 64A of the *Interactive Gambling Act 2001*

To: Alistair Solutions N.V.

Of: Abraham de Veerstraat 9  
Curaçao

Attention: [REDACTED]

I, [REDACTED] delegate of the Australian Communications and Media Authority (ACMA), being satisfied that Alistair Solutions N.V., has contravened subsection 15(2A) of the *Interactive Gambling Act 2001* (the IGA):

HEREBY issue Alistair Solutions N.V. a formal warning under section 64A of the IGA, for one or more contraventions of subsection 15(2A) of the IGA, being a civil penalty provision.

#### Details of the contravention

##### *Obligations under the IGA*

1. Subsection 15(2A) of the IGA provides that a person must not provide a prohibited interactive gambling service that has an Australian customer link.
2. A 'prohibited interactive gambling service' is defined in section 5 of the IGA and 'gambling service' is defined in section 4 of the IGA. Under section 8 of the IGA, a gambling service has an Australian-customer link if, and only if, any or all of the customers of the service are physically present in Australia.

##### *Investigation*

3. Under section 21 of the IGA, on 9 February 2023, the ACMA commenced an investigation into whether the Shazam Casino service provided prohibited interactive gambling services in contravention of the IGA.
4. During the period of the investigation the Shazam Casino service was available via the URL <https://shazamcasino.com>.
5. Alistair Solutions N.V. is the provider of the Shazam Casino service.

##### *Contravention of subsection 15(2A) of the IGA*

6. The Shazam Casino service offered 'gambling services', including, casino-style games of mixed chance and skill, played for money where the customer gave consideration to play the game (paragraph (e) of the definition of 'gambling service' in section 4 of the IGA);
7. The Shazam Casino service was provided in the course of carrying on a business and was provided to customers using an internet carriage service (section 5 of the IGA).
8. The Shazam Casino service had an Australian customer-link.

9. The ACMA found that, as the provider of the Shazam Casino service, Alistair Solutions N.V. has contravened subsection 15(2A) of the IGA by providing prohibited interactive gambling services to customers physically present in Australia

Dated this 14 March 2023



**Delegate of the Australian Communications and Media Authority**

## Key Provisions of the *Interactive Gambling Act 2001*

### Definitions

- **designated interactive gambling service** means:
  - (a) a prohibited interactive gambling service; or
  - (b) an unlicensed regulated interactive gambling service.

**gambling service** means:

- (a) a service for the placing, making, receiving or acceptance of bets; or
- (b) a service the sole or dominant purpose of which is to introduce individuals who wish to make or place bets to individuals who are willing to receive or accept those bets; or
- (c) a service for the conduct of a lottery; or
- (d) a service for the supply of lottery tickets; or
- (e) a service for the conduct of a game, where:
  - (i) the game is played for money or anything or else of value; and
  - (ii) the game is a game of chance or of mixed chance and skill; and
  - (iii) a customer of the service gives or agrees to give consideration to play or enter the game; or
- (f) a gambling service (within the ordinary meaning of that expression) that is not covered by any of the above paragraphs.

**Unlicensed regulated interactive gambling service** means a regulated interactive gambling service that is provided in contravention of subsection 15AA(3).

### 5 Prohibited interactive gambling services

- (1) For the purposes of this Act, a **prohibited interactive gambling service** is a gambling service, where:
- (a) the service is provided in the course of carrying on a business; and
  - (b) the service is provided to customers using any of the following:
    - (i) an internet carriage service;
    - (ii) any other listed carriage service;
    - (iii) a broadcasting service;
    - (iv) any other content service;
    - (v) a datacasting service

Note: This definition relates to the offence provisions and civil penalty provisions set out in section 15 and Part 7A.

- (2) Subsection (1) has effect subject to subsection (3).

#### *Excluded services*

- (3) For the purposes of this Act, none of the following services is a **prohibited interactive gambling service**:
- (a) a telephone betting service;
  - (aa) an excluded wagering service (see section 8A);
  - (ab) an excluded gaming service (see section 8B);
  - (aba) a place-based betting service (see section 8BA);
  - (ac) a service that has a designated broadcasting link (see section 8C);
  - (ad) a service that has a designated datacasting link (see section 8C);
  - (ae) an excluded lottery service (see section 8D);
  - (b) a service to the extent to which it relates to the entering into of contracts that are financial products within the meaning of Chapter 7 of the *Corporations Act 2001*;

- (ba) a wholesale gambling service;
- (bb) a trade promotion gambling service (see section 8BB);
- (c) an exempt service (see section 10).

## 8 Australian-customer link

For the purposes of this Act, a gambling service has an Australian-customer link if, and only if, any or all of the customers of the service are physically present in Australia.

### 8E Regulated interactive gambling service

(1) For the purposes of this Act, a **regulated interactive gambling service** is:

- (a) a telephone betting service (see section 8AA); or
- (b) an excluded wagering service (see section 8A); or
- (c) an excluded gaming service (see section 8B); or
- (d) a place-based betting service (see section 8BA); or
- (e) a service that has a designated broadcasting link (see section 8C); or
- (f) a service that has a designated datacasting link (see section 8C); or
- (g) an excluded lottery service (see section 8D); or
- (h) an exempt service (see section 10);

where:

- (i) the service is provided in the course of carrying on a business; and
  - (j) the service is provided to customers using any of the following:
    - (i) an internet carriage service;
    - (ii) any other listed carriage service;
    - (iii) a broadcasting service;
    - (iv) any other content service;
    - (v) a datacasting service; and
  - (k) in the case of an exempt service—a determination under subsection (2) is in force in relation to the service.
- (2) The Minister may, by legislative instrument, determine that each exempt service included in a specified class of exempt services is covered by paragraph (1)(k).
- (3) Subsection (1) has effect subject to subsection (4).
- (4) For the purposes of this Act, neither of the following services is a **regulated interactive gambling service**:
- (a) a wholesale gambling service;
  - (b) a trade promotion gambling service (see section 8BB)

### 8D Excluded lottery service

(1) For the purposes of this Act, an **excluded lottery service** is:

- (a) a service for the conduct of a lottery; or
- (b) a service for the supply of lottery tickets.

(1A) Subsection (1) does not apply to a service unless such other conditions (if any) as are specified in the regulations have been satisfied.

(1B) Without limiting subsection (1A), a condition specified in regulations made for the purposes of that subsection may provide that the lottery must not be:

- (a) a highly repetitive or frequently drawn form of a keno-type lottery; or
- (b) a similar lottery.

(2) Subsection (1) does not apply to an electronic form of:

- (a) scratch lottery; or
- (b) other instant lottery.

## 15 Prohibited interactive gambling services not to be provided to customers in Australia

(2A) A person must not provide a prohibited interactive gambling service that has an Australian-customer link (see section 8).

Civil penalty: 7,500 penalty units.

- (3) Subsections (1) and (2A) do not apply if the person:
- (a) did not know; and
  - (b) could not, with reasonable diligence, have ascertained;
- that the service had an Australian-customer link.

Note: In the case of proceedings for an offence against subsection (1), the defendant bears an evidential burden in relation to the matters in subsection (3) (see subsection 13.3(3) of the *Criminal Code*).

**15AA Unlicensed regulated interactive gambling services not to be provided to customers in Australia**

- (3) A person must not provide a particular kind of regulated interactive gambling service if:
- (a) the service has an Australian-customer link (see section 8); and
  - (b) the person does not hold a licence (however described) under a law of a State or Territory that authorises the provision of that kind of service in the State or Territory.

Civil penalty: 7,500 penalty units.

- (5) Subsections (1) and (3) do not apply if the person: