

**From:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Summary of Curacao meeting [SEC=OFFICIAL]  
**Date:** Thursday, 8 June 2023 11:25:00 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
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[image007.png](#)

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Hi [REDACTED]

Below is a summary of the Curacao meeting to send up the line – let me know if you have any changes.

Kind Regards,

[REDACTED]

[REDACTED]  
Investigations & Compliance Officer  
Interactive Gambling Team

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**Australian Communications and Media Authority**

T [REDACTED]  
E [REDACTED]  
[acma.gov.au](http://acma.gov.au)



*The ACMA acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past, present and future.*

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Subject: FOR INFO\_IGT Meeting with Curacao Gaming Control Board

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Dear [REDACTED]

Today we met with [REDACTED] (ICT Manager) and [REDACTED] (Manager of the Legal Department) from the Curacao Gaming Control Board (GCB). As you know, they requested the meeting to discuss the ACMA's letter sent to the Minister of Finance on 22 May 2023 and opportunities for future collaboration.

It was clear the purpose of the meeting was to reach out and establish contact in relation to the letter. However, GCB also relayed the following information:

- At present, the current licensing arrangement for online gambling operators is that master licence holders provide a contractual right so sub-licensees can operate under their

licence. This will not be possible under the new regime.

- The new licensing regime for online gambling operators will likely come into effect by the end of 2023. The GCB will become the Curacao Gambling Authority (CGA) and will be responsible for licensing of operators as well as enforcement. The sublicensees under the current regime must apply for a licence with the CGA in order to continue provide their services.
- They confirmed that contraventions by operators in other jurisdictions (such as Australia) would be taken into account when assessing the suitability of a licensee under the new regime.
- It will be mandatory for licensees to have in place dispute resolution mechanisms in place for affected customers, such as Australians.
- They are keen to collaborate with us in the future. At this stage, they are happy to continue with an informal information sharing arrangement with the ACMA.
- In the next day or so, they intend to forward our list of contravening operators to the relevant master licence holders.

Please let us know if you have any queries.