

**From:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** FOR INFO\_IGT Meeting with Curacao Gaming Control Board [SEC=OFFICIAL]  
**Date:** Thursday, 8 June 2023 12:10:00 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
[image007.png](#)

---

Dear [REDACTED]

Today we met with [REDACTED] (ICT Manager) and [REDACTED] (Manager of the Legal Department) from the Curacao Gaming Control Board (GCB). As you know, they requested the meeting to discuss the ACMA's letter sent to the Minister of Finance on 22 May 2023 and opportunities for future collaboration.

It was clear the purpose of the meeting was to reach out and establish contact in relation to the letter. However, GCB also relayed the following information:

- The new licensing regime for online gambling operators will likely come into effect by the end of 2023. The GCB will become the Curacao Gambling Authority (CGA) and will be responsible for licensing of operators as well as enforcement. The sublicensees under the current regime must apply for a licence with the CGA in order to continue provide their services.
- At present, the current licensing arrangement for online gambling operators is that master licence holders provide a contractual right so sub-licensees can operate under their licence. This will not be possible under the new regime. Operators will apply for licences directly to CGA.
- They confirmed that contraventions by operators in other jurisdictions (such as Australia) would be taken into account when assessing the suitability of a licensee under the new regime.
- It will be mandatory for licensees to have in place dispute resolution mechanisms in place for affected customers, such as Australians.
- They are keen to collaborate with us in the future. At this stage, they are happy to continue with an informal information sharing arrangement with the ACMA, noting the legislation establishing the new regime and the CGA hasn't yet been passed.
- In the next day or so, they intend to forward our list of contravening operators to the relevant master licence holders.

Please let us know if you have any queries.

Kind Regards,

[REDACTED]

[REDACTED]  
Investigations & Compliance Officer  
Interactive Gambling Team

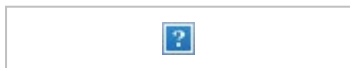
---

**Australian Communications and Media Authority**

[REDACTED]

E [REDACTED]

[acma.gov.au](http://acma.gov.au)



*The ACMA acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past, present and future.*