From: Catherine McGarry < ██████████████████████ >
Sent: Tuesday, 21 April 2020 8:43 PM
To: Emma Bain <Emma.Bain@acma.gov.au>
Subject: Localsearch - Potential publication of Unlisted

Hi Emma

I cannot believe that I am contacting you so soon after the ACMA handed down it's final findings and enforcement action into the investigation of Localsearch.

Unfortunately, it has come to my attention today that Localsearch has been contacted by a member of the public claiming that Localsearch has published their unlisted telephone number in our most recent ███████ directory.

In the interests of complying with our obligations to ACMA I am notifying you of this matter. Please let me know if there is someone else or some other department that I need to notify.

I have immediately ordered an investigation and we have contacted the number owner and started discussions with them. As soon as I have some clarity around this matter I will advise the ACMA.

Could you please advise if there is anything else you need us to do in the meantime.

Kindest regards

localsearch | Digital Marketing Service

Catherine McGarry
Executive Director

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