

From: [ACMA Customer Service Centre](#)
To: [Community Broadcasting](#)
Subject: [SEC=OFFICIAL] FW: Community Radio [Ref: CSC2021-20400] CRM:000007016592
Date: Thursday, 29 July 2021 2:29:19 PM

Hello,

The Customer Service Centre (CSC) has received an enquiry that requires an expert response to the customer from your section.

The CSC has informed the customer that their enquiry is complex and that your section will be responding to their enquiry.

Please reply to the customer's enquiry and carbon copy (cc) the CSC into your response and the CSC will finalise the end-to-end process.

Otherwise click on the hyperlink link below to enter the date and time the enquiry was resolved by your section to finalise the end-to-end process. If the hyperlink does not work, please reply back to the CSC and we will finalise the end-to-end process for you.

- **Required Action:** Attention : Mei Lin Bastian. Hawkesbury Radio
- **Email Address:** secretaryhawkesburyradio@gmail.com
- **Interaction hyperlink:**

CSC2021-20400

<<http://crm.internal.govt/ACMA/main.aspx?etc=10075&extraqs=formid%3d16e0f738-d41e-4e58-84d5-8aff5fe3b632&id=%7bA6E0AED3-1FF0-EB11-80EA-00155D09CEA6%7d&pagetype=entityrecord>>

If your area is not responsible for this line of enquiry, please notify the CSC immediately by reply email and suggest an appropriate line area.

Kind regards

Aliska

Customer Service Centre
Telephone: 1300 850 115
Email: info@acma.gov.au

----- Original Message -----

From: Graham Kennedy
Received: Thu Jul 29 2021 11:48:33 GMT+1000 (AUS Eastern Standard Time)
To: ACMA Customer Service Centre; Mail Delivery System; svc_crm c2c_prod; System Contact
Subject: Community Radio

Attention : Mei Lin Bastian. Hi Mi-Lin, just a short querie, Hawkesbury Radio has been approached by

Hawkesbury Gold and have ask us to put their programs to air

[REDACTED]

My question is can we at
Hawkesbury Radio Communications Association work with The original Hawkesbury Gold (Jason
Stead) and put them to air through our studio's it would be appreciated if you could give some
guidance in this matter, we have called an emergency board meeting for 3pm today to discuss thiis
latest scenario. Graham