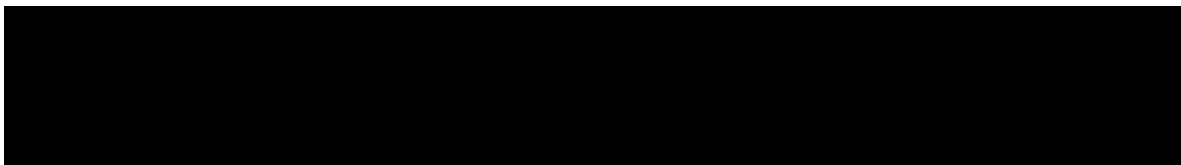


From: [REDACTED]
To: [Satellite Coordination](#)
Cc: [ACMA Customer Service Centre](#); [REDACTED]
Subject: Re: [REDACTED] : FW: STARLINK ACCESS [Ref: [REDACTED]]
[SEC=OFFICIAL]
Date: Friday, 2 April 2021 5:31:21 AM
Attachments: [w\Emoticon-smile\[1\].png](#)
[franko3\[3\].jpg](#)
[image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)
[image008.png](#)

Hi Mark.



I have now had 2 other people contact me directly thru the [REDACTED]
[REDACTED] just to say they cant believe that this is forming into a new reality of
a new level of telecommunications discrimination based on lines on a map. [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]

If the straight lines on the map, are a true indication (cut and dry) of those that can access
Starlink, and those that cannot, there will be tens of thousands like me.

[REDACTED]
[REDACTED]
[REDACTED]

https://web.acma.gov.au/rrl/access_area_search.map?pAREA_CODE=74

This isnt a Starlink issue. This is an issue with the straight lines on a map. Seriously, and

with all due respect, who did that? I cant imagine any thought went into that, and it took someone 5 minutes to do....

[REDACTED]
[REDACTED]
[REDACTED] I can tell you
that there are many many people that will be caught up in this new mess, just in my area.

[REDACTED]
[REDACTED]
[REDACTED]

https://web.acma.gov.au/rrl/access_area_search.map?pAREA_CODE=74

This is not a Starlink issue, it is an issue of lines on a map. Accessibility to Starlink should be by exact address, or options available to that address based on reality. I cant imagine why people in city areas with 1000 choices of unlimited data, high speed cheap internet would even want starlink! [REDACTED]

[REDACTED] The Satellites WILL BE OVERHEAD. To suggest this is a Starlink issue based on licensing is unfair and unjust for thousands of people. We are being punished, and have greater communications discrimination for what reason?

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]and its like YES! FINALLY!!!!!!! And now there are freaking lines on a map drawn without any real world consideration that are going to screw this up?

Unbelievable....surely this cannot be happening! [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Please advise how this can be "fixed"

thanks

[REDACTED]

[REDACTED]

From: Satellite Coordination
Sent: Wednesday, February 17, 2021 7:13 AM
To: [REDACTED]
Cc: Satellite Coordination ; ACMA Customer Service Centre
Subject: Reply [REDACTED] : FW: STARLINK ACCESS [Ref: [REDACTED]]
[SEC=OFFICIAL]

Hi [REDACTED]

So what you are seeing on the ACMA website is areas that SpaceX/Starlink have chosen to licence so far. There are no ACMA restrictions on where SpaceX can operate.

To put in context, from various article in the press it is very clear that while SpaceX is working toward provide services later this year, it has work to complete before rolling out its network in Australia (for example it needs to build gateway earth stations to control traffic in its network and have sufficient satellites launched to provide services).

From the ACMA perspective SpaceX has been progressing going through the various regulatory and satellite coordination process needed before it can start operations. Indeed over the last couple of years the ACMA has made a number of changes to spectrum arrangement in Australia to support satellite networks such as SpaceX providing services in Australia. Licensing is the last step in that process its just that when licensing will be completed or services commence is a matter for SpaceX.

Regards

Mark

Mark Arkell
Manager
Space Systems
Spectrum Planning & Engineering Branch
Communications Infrastructure Division

Australian Communications and Media Authority
E mark.arkell@acma.gov.au
acma.gov.au



From: ACMA Customer Service Centre <info@acma.gov.au>
Sent: Tuesday, 16 February 2021 9:49 AM
To: Satellite Coordination <Satellite.Coordination@acma.gov.au>
Subject: [SEC=OFFICIAL] FW: STARLINK ACCESS [Ref: [REDACTED]]

----- Original Message -----

From: [REDACTED]
Received: Fri Feb 12 2021 17:50:37 GMT+1100 (AUS Eastern Summer Time)
To: ACMA Customer Service Centre; Mail Delivery System; System Contact
Cc: [REDACTED]
Subject: STARLINK ACCESS

Hello.

[REDACTED]

I currently have ZERO access to descent internet [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]


So I have just seen a map showing Starlink being restricted at not only my address, but also I can only imagine 10s of thousands just like me.

https://web.acma.gov.au/rrl/access_area_search.map?pAREA_CODE=74

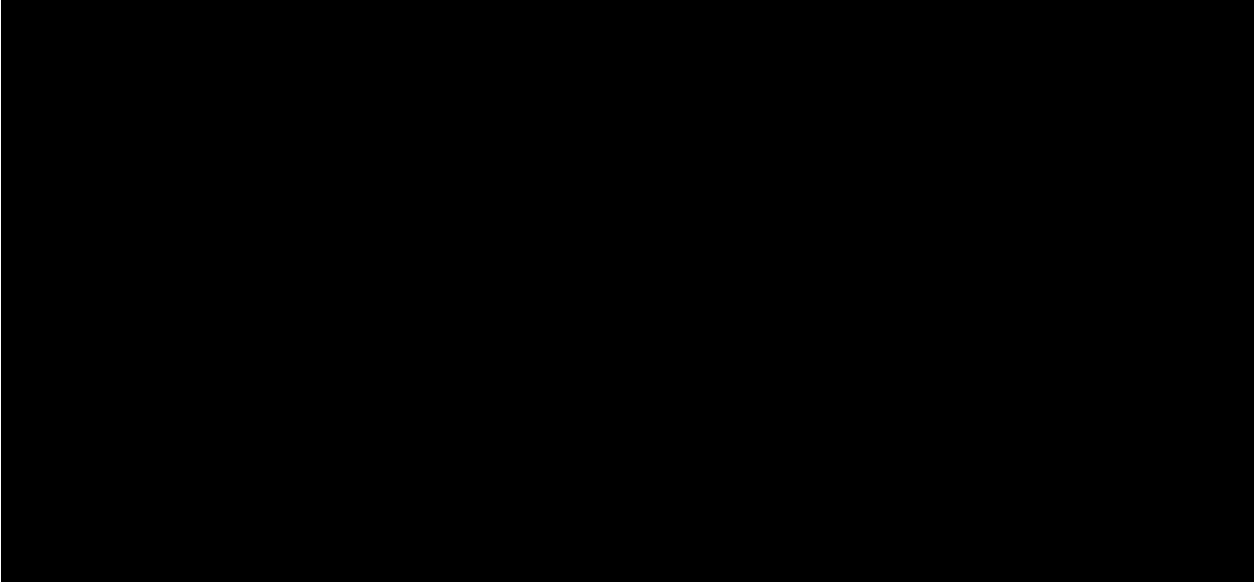
So your map better be wrong, and I expect a reply stating so, and if it is in some form indicative, how an individual address with circumstances such as ours, be able to receive starlink [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]



I have already ordered Starlink.



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