

## Stewart White

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**From:** Patrick Emery  
**Sent:** Friday, 25 September 2020 1:29 PM  
**To:** Allan Major  
**Cc:** Nicholas Brody; Stewart White  
**Subject:** FW: New Callsign Processing Time [SEC=OFFICIAL]

Fyi

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**From:** Martin Crees-Morris <[mrcrees@amc.edu.au](mailto:mrcrees@amc.edu.au)>  
**Sent:** Friday, 25 September 2020 12:41 PM  
**To:** Patrick Emery <[Patrick.Emery@acma.gov.au](mailto:Patrick.Emery@acma.gov.au)>  
**Subject:** RE: New Callsign Processing Time [SEC=OFFICIAL]

Hi Patrick,

That good news as we were sweating on impending deadlines – thank you for going into bat for us. There are 234 out of 370 applications remaining to be processed. We had a demo of the callsign admin system today and we will go live with a basic system next week which will reduce the workload.

We will get a message out to all callsign applicants asap.

Best wishes,

Martin

Martin Crees-Morris  
Business Development Co-Lead  
Lecturer MLM  
Manager – OMC + Amateur Radio

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**From:** Patrick Emery <[Patrick.Emery@acma.gov.au](mailto:Patrick.Emery@acma.gov.au)>  
**Sent:** Friday, 25 September 2020 12:29 PM  
**To:** Martin Crees-Morris <[mrcrees@amc.edu.au](mailto:mrcrees@amc.edu.au)>  
**Subject:** RE: New Callsign Processing Time [SEC=OFFICIAL]

Hi Martin,

Thanks for your email. Given the extenuating circumstances, we agree to your request that applications be processed as soon as practicable, rather than the previously agreed 45 day timeframe. We agree that processing marine

operator qualifications is higher priority than amateur callsign applications arising from the recent template changes. Is it possible for you to provide us with an update in October on the number of outstanding applications?

Regards,

**Patrick Emery**

Manager  
Licence Allocation Section

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**From:** Martin Crees-Morris <[mrcrees@amc.edu.au](mailto:mrcrees@amc.edu.au)>

**Sent:** Wednesday, 23 September 2020 2:35 PM

**To:** Patrick Emery <[Patrick.Emery@acma.gov.au](mailto:Patrick.Emery@acma.gov.au)>

**Subject:** New Callsign Processing Time

Dear Patrick,

I would like to test your feeling about the processing time for the new template callsigns.

When we made our initial request for an extension to processing time we had received 200 requests and so the 45 days seemed reasonable.

We are now face with just under 400 applications with the team flat out just trying to maintain essential services under the additional work required by lockdown.

We have managed to recruit additional help for a few weeks just to manage the backlog but it would really take the pressure off the team if we were able to say that applications for template related call sign changes ***“as quickly as possible will be processed when we get to them”***.

I realise that it is not ideal but it would take an enormous pressure off the team who have managed to get through about 140 but it is putting pressure on the marine processing which we do give priority to given their job and safety requirements.

Please let me know your thoughts.

Best wishes,

Martin

**Martin Crees-Morris**

**Business Development Co-Lead**

**Lecturer MLM**

**Manager – OMC + Amateur Radio**

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University of Tasmania Electronic Communications Policy (December, 2014).

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