

DECLARATION UNDER SUBSECTION 129(1) OF THE TELECOMMUNICATIONS (CONSUMER PROTECTION AND SERVICE STANDARDS) ACT 1999

1. Declaration

Pursuant to subsection 129(1) of the Telecommunications (Consumer Protection and Service Standards) Act 1999 ("the Act"), I, Cathy Rainsford, delegate of the Australian Communications and Media Authority, having had regard to the matters listed in subsection 129(2) of the Act, declare that Singapore Telecommunications Limited t/a Singtel is exempt from the requirement in subsection 128(1) of the Act to enter into the Telecommunications Industry Ombudsman scheme.

2. Commencement

This declaration commences on the day on which it is published on the Australian Communications and Media Authority's website.

DATE 16/4/2020

Signature Cathy Rainsford General Manager Content & Consumer Division