

Note: the below is an extract of correspondence sent through the ACMA's customer relationship management system.

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From: [REDACTED]  
To: DNCR-compliance@acma.gov.au  
Date: 20/04/2018  
Subject: RE: [SEC=UNCLASSIFIED] Compliance with the Do Not Call (DNCR) legislation  
CRM:001195003526

Good afternoon,

Thank you for your email however I fail to see how we have received a complaint as we do not have a call centre.

This is the second incident we have been given a compliance warning.

We will require additional information to investigate the matter further.

Do not hesitate to contact me directly to discuss the situation.

Kind regards,

[REDACTED] | General Manager

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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