

Note: the below is an extract of correspondence sent through the ACMA's customer relationship management system.

From: DNCR-compliance@acma.gov.au

To: info@[REDACTED].com.au

Date: 18/02/2018

Subject: RE: [SEC=UNCLASSIFIED] Compliance with the Do Not Call (DNCR) legislation
CRM:001195003047

Dear [REDACTED],

Thank you for your response. The consumer in this complaint stated that the caller gave the company name as [REDACTED] and provided contact details of 40/140 William St, Melbourne, and phone number [REDACTED] when requested.

The consumer has not provided consent to release their phone number.

The CLI that the consumer in this case was [REDACTED], which may be a spoofed number, or the consumer incorrectly recorded the number that made the call.

Regards,
Caitlin

Compliance, Education and Enforcement Section

Unsolicited Communications and Numbering Branch

Australian Communications and Media Authority

www.acma.gov.au

The ACMA's Privacy Policy (<http://www.acma.gov.au/theACMA/Privacy-Policy>) contains information including how you can access and correct personal information, how you can make a complaint about the ACMA's compliance with the Privacy Act and Privacy contact details.