

26 June 2019

Mr [REDACTED], Director
[REDACTED]
Unit 9 Level 10
9 Yarra St
SOUTH YARRA VIC 3141

By email: [accounts@\[REDACTED\].com.au](mailto:accounts@[REDACTED].com.au)

Dear [REDACTED]

Request for information

The Australian Communications and Media Authority (ACMA) is responsible for enforcing compliance with the *Do Not Call Register Act 2006* (DNCR Act).

The DNCR Act prohibits telemarketing calls being made to Australian telephone numbers on the Do Not Call Register (the Register) without the prior consent of the account-holder.

On 24 April 2019, officers from the Australian Communications and Media Authority spoke with you concerning an ongoing investigation into [REDACTED], trading as [REDACTED]. During that phone call, you indicated that [REDACTED] made telemarketing calls on behalf of [REDACTED].

The ACMA is now requesting information from [REDACTED] relevant to our investigation. Please note, the ACMA is not currently investigating [REDACTED].

Information Required

Attached is a notice given to [REDACTED] under section 522 of the *Telecommunications Act 1997* (the Notice). The Notice requires you to provide information and documents by **5:00PM, 10 July 2019**. Please note that there are substantial penalties for failing to comply with a Notice.

If you have any queries, please contact Carmen Ball, Assistant Manager, on (03) 9963 6887, or by email at submit.investigations@acma.gov.au.

Yours sincerely



Jeremy Fenton
Executive Manager
Unsolicited Communications and Numbering Branch